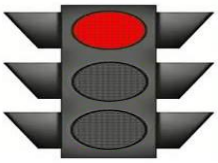
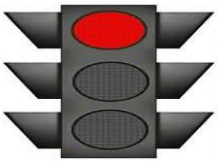
# Average Hospital Turnaround Time
# EMS
# 5/17/2013

| Measurement method | Why measure? | What is our goal? |
|---|---|---|
| The time from arrival of an EMS unit at a hospital to its departure time | Reducing average turnaround times by 5 minutes would be the equivalent of adding another ambulance to the EMS fleet | Reduce average hospital turnaround time to <20 minutes |

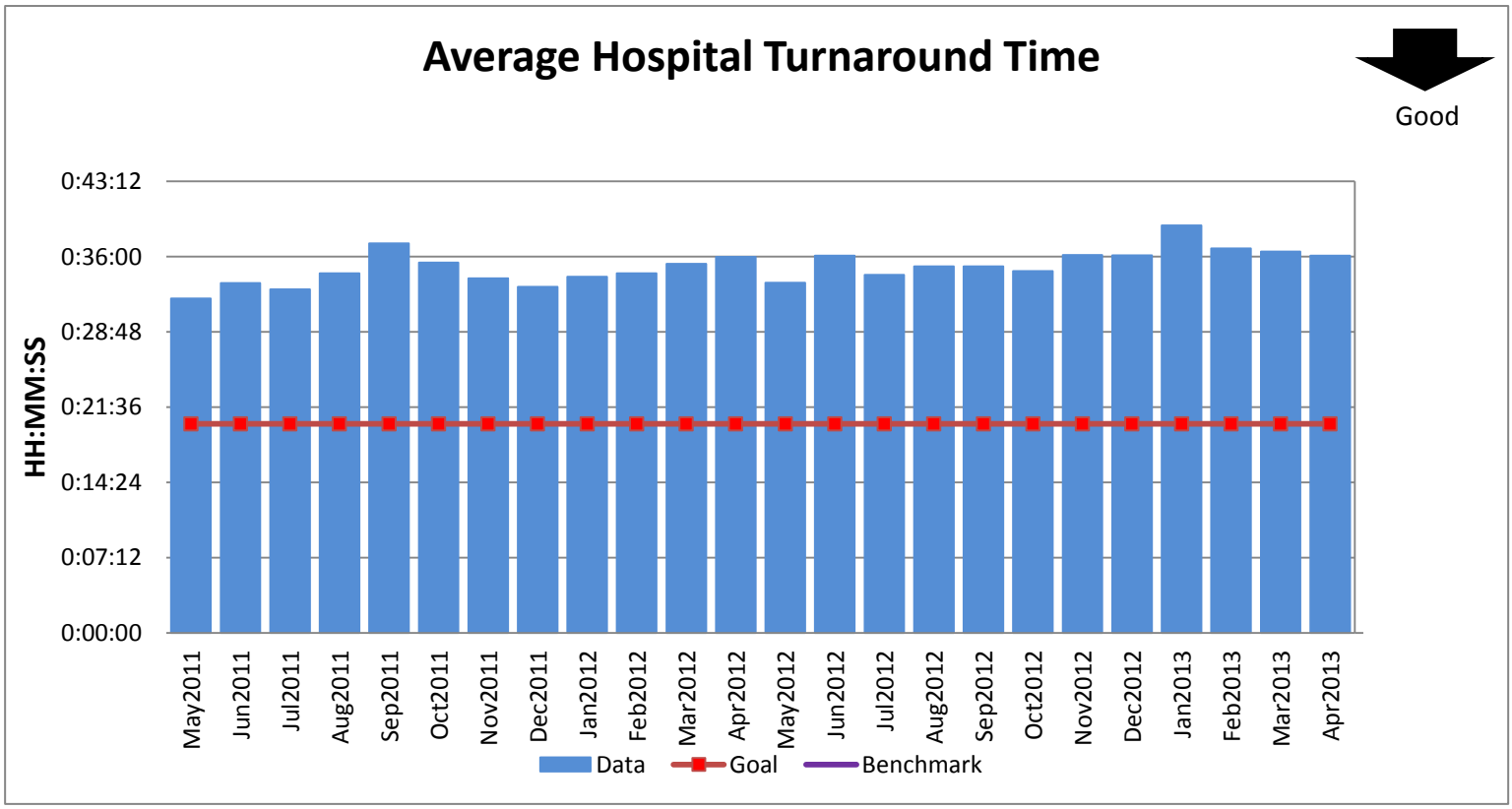
**How are we doing?**

| May2012-Apr2013 Monthly Avg Goal | May2012-Apr2013 Monthly Avg | | Apr2013 Goal | Apr2013 Actual | |
|---|---|---|---|---|---|
| 0:20:00 | 0:35:46 |  | 0:20:00 | 0:36:05 |  |
| HH:MM:SS | HH:MM:SS | | HH:MM:SS | HH:MM:SS | |

Note: Raw data supporting this chart will be available on the open data portal in the future.
http://portal.louisvilleky.gov/service/data

**Performance Stoplight Key**

Red Light = Off Goal
Yellow Light = Approaching Goal
Green Light = Meets Goal
No Lights = No Goal/No Data




LOUISVILLE METRO OFFICE OF PERFORMANCE IMPROVEMENT

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